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Bib Data Sheet

<b>SERIAL NUMBER</b> 09/451,592	<b>FILING OR 371(c) DATE</b> 11/30/1999 <b>RULE</b>	<b>CLASS</b> 709	<b>GROUP ART UNIT</b> 2155	<b>ATTORNEY DOCKET NO.</b> 20496/2	
<b>APPLICANTS</b> KRISHNA MANGIPUDI, NASHUA, NH; VIJAY BASANI, NASHUA, NH;  <b>** CONTINUING DATA *****</b> This appln claims benefit of 60/110,350 12/01/1998  <b>** FOREIGN APPLICATIONS *****</b>  <b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 01/06/2000</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged _____ Examiner's Signature Initials		<b>STATE OR COUNTRY</b> NH	<b>SHEETS DRAWING</b> 6	<b>TOTAL CLAIMS</b> 3	<b>INDEPENDENT CLAIMS</b> 1
<b>ADDRESS</b> BRIAN L MICHEALIS ESQ BROWN RUDNICK FREED & GESMER 18TH FLOOR ONE FINANCIAL CENTER BOSTON ,MA 02111					
<b>TITLE</b> METHOD AND APPARATUS FOR IMPLEMENTING A SERVICE-LEVEL AGREEMENT					
<b>FILING FEE RECEIVED</b> 787	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		